How senior marketing executives can improve value communication and empower their teams to do the same

Jani Hovila & Joonas Hakkarainen 20.11.2024



Why we struggle to communicate 70 % of the total marketing value?

What is marketing value?

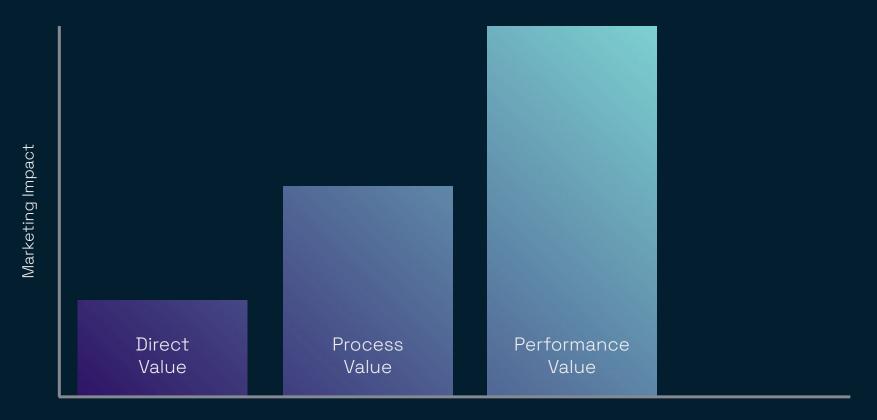
What is marketing value?

"Marketing value is anything improving business performance or results that you can identify, quantify and affect by marketing"

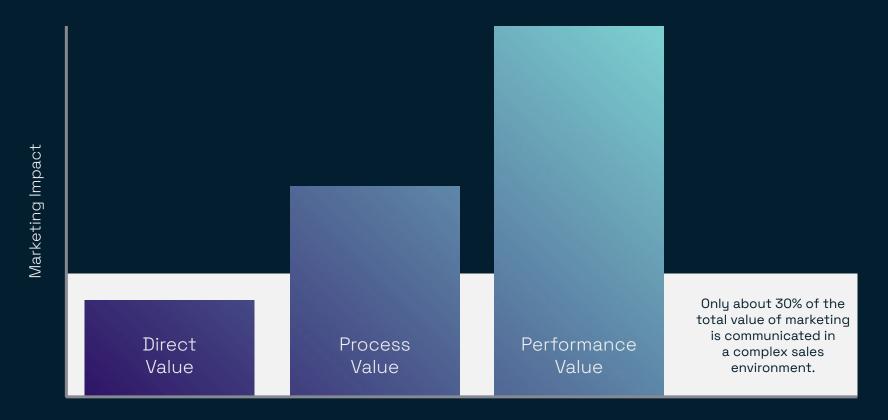
3 Types of value

Direct Value

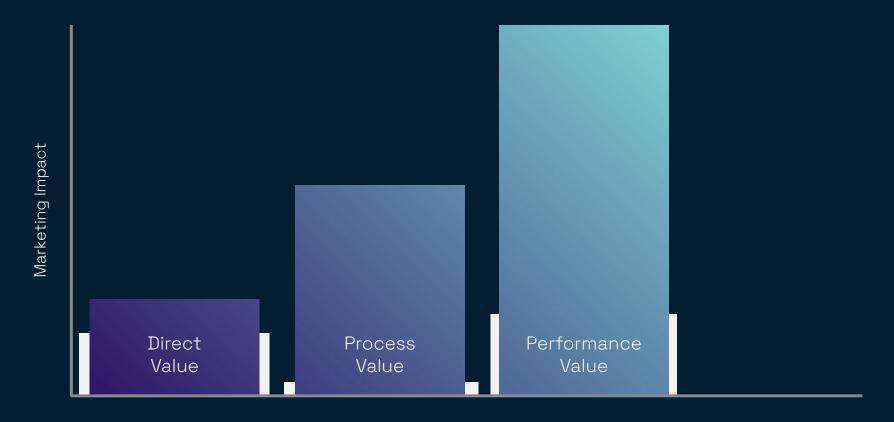
Direct & Indirect Marketing Value



Direct & Indirect Marketing Value



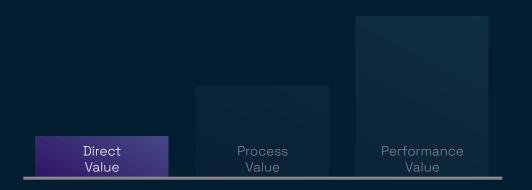
Direct & Indirect Marketing Value



How we find marketing value?

How To Find Marketing Value? —

Identifying + phase Quantifying + phase



Identifying direct value metrics —

- Leads
- Sales Qualified Leads
- Engaged Stakeholders





Processes we influence —

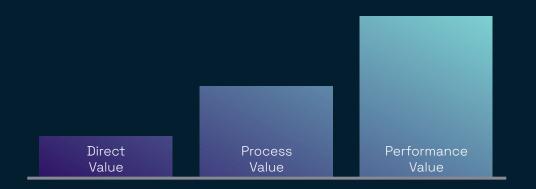
- Connect phase
- Sales Process
- Account Management
- Positioning



Processes we influence —

- Connect phase Hit-rate to discussion
- Sales Process Sales cycle
- Account Management Account stakeholder penetration
- Positioning Request for proposals





Performance we impact —

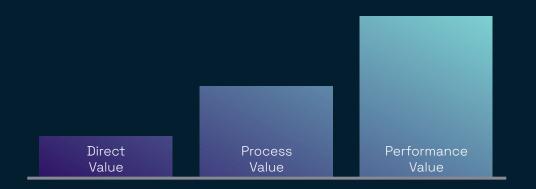
- · Share-of-wallet
- Market-share
- New customers
- Account growth



How To Find Marketing Value? —

Identifying +
phase +
phase

Quantifying value — When and where to start?

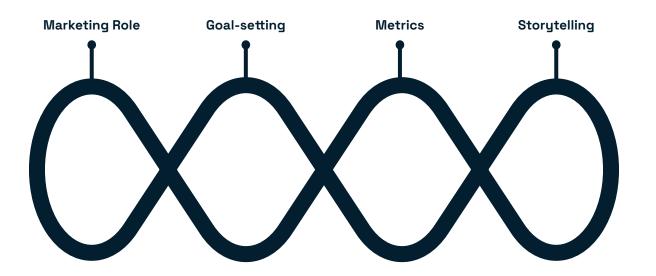


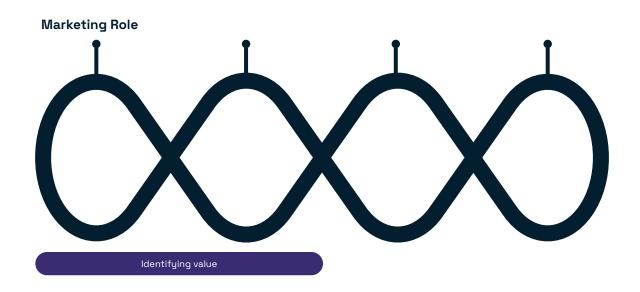
Recommendations for Quantifying value:

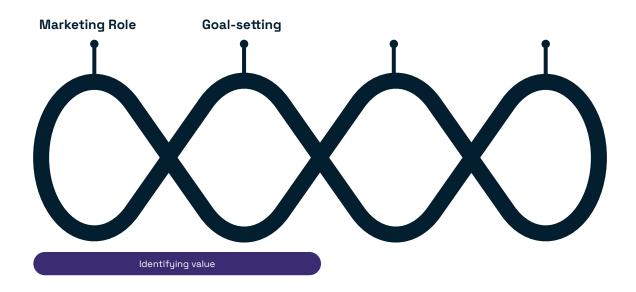
- It is mostly an estimate
- · Use sparingly, it takes time
- Can be done before program or more accurately after program

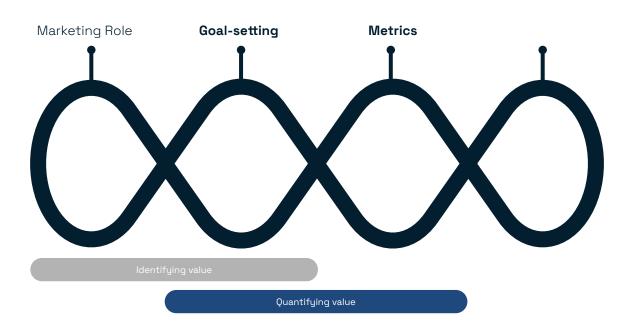
The Four Dimensions

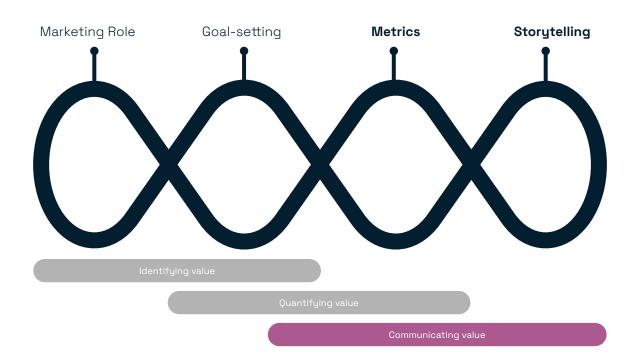
of Proving Marketing Value in Complex B2B Industries



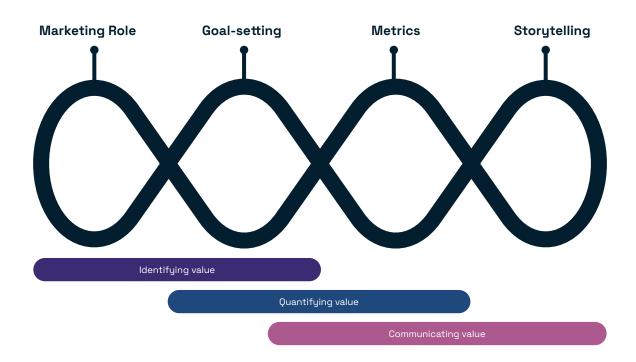








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What can you do to improve and empower your team to improve value communications?

What's coming next?



LEARNING CENTER -

Learn how to prove the total value of marketing in complex sales environments

Online

SEE MORE HERE



WEBINAR -

Year in a review and predictions for 2025

Online, December



EXECUTIVE ROUNDTABLES -

Roundtable discussions for marketing leaders to share experiences and lessons learned

2025: Helsinki, Stockholm, London

